

VIGILANCE ALERT

No. : 06/2024

Date : 03.04.2024

Sub: Alerts redressal mechanism for reporting, analysis and responding to the alerts generated in the GPS based VTS in CCL.

During surprise inspections conducted by the Vigilance department as per the directive of the Secretary (Coal), Ministry of Coal (MoC), it was noted that although the GPS-based Vehicle Tracking System (VTS) is operational within CCL, the handling of VTS alerts throughout the Areas of CCL does not conform to the prescribed procedures delineated in the Standard Operating Procedure (SOP) for IT Initiatives disseminated by CIL.

The failure to promptly attend to multiple alerts triggered by VTS undermines the efficacy of the entire system, thereby creating vulnerabilities for potential coal theft. Furthermore, the lack of action by responsible officials constitutes a breach of established SOP.

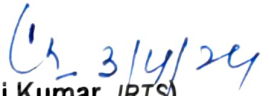
In order to mitigate these critical concerns, following measures are suggested:

1. A comprehensive alert resolution mechanism exists within the SOP for IT Initiatives, circulated by CIL. This mechanism, outlined in the Responsibility Matrix, facilitates the reporting, analysis, and response to alerts generated by the GPS-based VTS.
2. Some relevant clauses for redressal of VTS alerts as per the Responsibility Matrix are indicated below:

Sl. No.	Action	Responsibility
1	Each Shift In-charge functioning at Control Room to furnish report of any deviation/alert of his shift to SO(E&T)/Nodal Officer (VTS) who shall furnish Daily Report to the Dispatch Officer, Project Officer, Area Security Officer and Area GM. (Shift In-Charge should preferably be an executive or a senior supervisor with good experience.)	Shift In-charge Control Room & SO (E&T)/Nodal Officer (VTS)
2	Analysis of alerts like Speed, Undue Stoppage, Route Deviation, Tampering, Geo Fence, Park Fence at each mine shall be done by Dispatch Officer who shall obtain the confirmation from the Area Control Room. The Dispatch Officer shall intimate the violation in writing to the Project Officer & Area Security Officer.	Dispatch Officer, Project Officer & Area Security Officer
3	Project Officer to take necessary action in association with Area Security Officer against vehicles such as Disallowing/ Debarring the vehicle, FIR, Recovery from contractor's bill.	Project Officer & Area Security Officer
4	Project Officer to send a monthly report on action taken against erring contractors to the Area GM.	Project Officer
5	Area GM to send a monthly report in respect of his Area to GM(Oprn.), CCL (HQ) with a copy to GM(E&T)	Area GM
6	GM(Oprn.) to put up monthly report for entire CCL at GM CO-ordination meeting at HQ with a copy to CVO, CCL.	GM (Oprn.)

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3. Henceforth, the resolution of alerts generated by the GPS-based VTS in CCL will strictly adhere to the Responsibility Matrix delineated in the SOP for IT Initiatives. Non-compliance will result in disciplinary measures.


(Pankaj Kumar, IRTS)
Chief Vigilance Officer/CCL

Copy To:

1. Chairman cum Managing Director/CCL – For Kind Information
2. Director (T/OP.)/(T/P&P) - For Kind Information and Further Necessary Action
3. All Area General Managers – for necessary action
4. All Concerned – for necessary action