

सेंट्रल कोलफिल्ड्स लिमिटेड

(कोल इण्डिया लिमिटेड की एक सहायक कम्पनी)

प्रणाली विभाग

दरभंगा हाउस, राँची - 834029

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वेब साइट: <http://ccl.gov.in>



Central Coalfields Limited

(A Subsidiary of Coal India Limited)

SYSTEMS DEPARTMENT

Darbhanga House, Ranchi - 834029

PHONE: 0651-2360749, 2360606(PBX) Extn. 5251

FAX: 0651-2360024

WEBSITE: <http://ccl.gov.in>

A Miniratna Company

Ref. No.: CCL/GM(Sys)/13-14/ 26910

Date: 28th, Jun. 2013

To
Software Technology Park of India
Namkum Industrial Area
Plot No. 8 Part
Ranchi - 834 010

Sub: Work order for 10Mbps (1:1) Internet connectivity at CCL HQ and its command Area

Your Reference No: STPI-RAN/13-14/ dated : 03-04-2013

Dear Sirs,

With reference to your aforesaid letter this is to inform you that CCL management has accepted and approved your offer regarding aforesaid subject and has been pleased to place the work order as per terms & conditions appended below :-

1. Total contractual value :
 - a) Rs 10,44,948.00 (including present applicable tax @ 12.36%) for two years w.e.f. 01-07-2013 to 30-06-2015.
 - b) If there is any reduction in price of bandwidth it would be passed to CCL.
2. Payment Terms :
Annual Recurring Charge shall be paid within 21 days of presentation of bill for each completing quarter.
3. Paying Authority : General Manager (Finance-HQ), CCL, Ranchi
4. Uptime Guarantee :
Assurance for 99% service uptime. However Force Majeure clause applies, hence service uptime guarantee shall be considered at 95% with respect to 24(twenty four) hours service every day during the entire tenure of contract.
5. Penalty clause for downtime :
Downtime more than 5% in any quarter shall be liable for penalty. If the total downtime period is above 5%, there shall be deduction from the quarterly recurring charges on prorata basis (taken 95% as datum line). However no penalty shall be applicable in case the downtime is due to any Act of God.

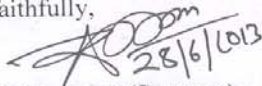
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6. Other terms & conditions :

- a) STPI will maintain its services uninterruptedly round the year and maintain the link and troubleshoot all the problems therein. The response time will be within 1 (one) hour at site.
- b) Uplink and Downlink bandwidth will be at a ratio of 1 : 1 as required by CCL.
- c) In case of shifting, actual expenditure on shifting shall be borne by CCL.
- d) STPI shall take the responsibility of providing stand by, repairing, changing of equipment, mast, cable, connectors and accessories etc. which are found faulty or damaged during the installation and the service period.

Please, acknowledge the acceptance of the work order.

Yours faithfully,


General Manager (Systems)

- Cc: 1. General Manager(Finance-HQ), CCL, Ranchi
2. Chief Manager (Min./Sys), CCL, Ranchi
3. Sr. Manager (Fin.-CF), CCL, Ranchi
4. Sri P.K.Thapa, DES, CCL, Ranchi